

# LINCOLN POLICE DEPARTMENT

## ASSISTANCE TO MOTORISTS

**Date Issued: 08-14-2009**

**Review: 09-14-2011**

### Policy (61.4.1a)

It is the policy of the Lincoln Police Department to provide as much assistance as Possible to all users of the roadways throughout the community.

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### Purpose

The purpose of this order is to cover:

- Public Assistance
  - Disabled Motorists
  - Emergency Assistance
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### Guidelines

- Members will provide directions to the public in a courteous manner,
  - Members will assist disabled motorists within their abilities;
    - provide transportation to a service station,
    - request a tow truck in accordance with General Orders,
    - call relatives to arrange rides. (61.4.1b)
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<b>When an officer encounters..</b>	<b>Officers are prohibited from..</b>
Disabled Motor Vehicle Situations	Changing flat tires Using the cruiser to jump start vehicles Transporting gasoline in the cruiser Making mechanical repairs while on duty
Motor Vehicle Lockout	Using slim jims and other devices to unlock

When an officer encounters...	Officers will...
Stranded Motorists (61.4.1c)	Remain and provide protection to stranded person(s) until assistance arrives Transport person to a telephone
Emergency Assistance (61.4.1d)	In the event of a fire, contact dispatch and request they tone the fire dept. <b>(NOTE</b> –fire extinguishers are provided in patrol vehicles, however, caution should be exercised with its use). In the event of medical emergencies, contact dispatch and request that they tone the ambulance.
First Aid (61.4.1d)	take appropriate measures within the Officers training ability pending the arrival of the ambulance.
Motor Vehicle Lockout	Contact wrecker service